



# NTUC Membership Referral Programme

## FREQUENTLY ASKED QUESTIONS

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**1. I have referred my friends via online. Does it mean I will be entitled to the rewards as advertised?**

You will only be eligible to the referrer's rewards if your referrals sign up for a NTUC Membership via the unique referral link provided in the email or facebook.

At the same time, your referrals also need to complete and submit his/her NTUC membership online application at NTUC's website at [www.ntuc.org.sg/membership](http://www.ntuc.org.sg/membership) and indicates the referral code on the online application form within each of the promotion period.

Your friend must also become a paying NTUC member within 1 month from the closing date of the promotion. For instance, if the qualifying period is from 01 July 2018 to 30 September 2018, a Contact must become a paying NTUC member by 31 October 2018. In addition, your friend must not have terminated his/her NTUC membership within 3 months prior to the Qualifying Period and must not be in arrears of his/her membership fees.

You will not be entitled to the referrers' rewards if your referrals sign up via other channels or if your membership fees is in arrears.

**2. Who is eligible to participate in this promotion?**

This promotion is only open to all active paying NTUC members. Active paying member refer to a member who is not in arrears. nEbO members are not eligible to participate in this promotion.

**3. Can I refer anyone for this promotion?**

Yes, you may refer anyone who is not an existing NTUC member and above the age of 16. However, please note that NTUC Membership is not open to personnel from Singapore Police Force, Singapore Prisons, Auxiliary Police bodies, foreign domestic workers and full-time students.

**4. How can I participate in the promotion?**

You may log in to UPortal to refer your friends via facebook, email and SMS.

**5. Can I bring my friends to any of the NTUC Membership roadshow to apply for the NTUC Membership?**

Unfortunately, this promotion is only extended to online channel. You would not be entitled to any referrer's reward if your friends sign up for a NTUC Membership via NTUC Membership roadshow.

**6. When will I receive the NTUC FairPrice vouchers?**

The redemption letter for the Voucher(s) will be mailed to the Member's address as recorded in the NTUC's database, four (4) weeks after campaign end date. For instance, if the qualifying period is from 01 July 2018 to 30 September 2018, the redemption letter will be mailed to the Member's address by 31 October 2018. Please note that it is the Member's responsibility to update NTUC if there has been a change in his/her mailing address.