

# U Stretch Vouchers 2017 – Fact Sheet



## 1. About the Programme

- 1.1 The **U Stretch Vouchers Programme** is one of NTUC-U Care Fund's core assistance programmes which provides relief to eligible union members by helping to stretch their dollar on daily necessities.
- 1.2 For 2017, the NTUC-U Care Fund has set aside \$2.675 million\* worth of U Stretch Vouchers to potentially help 31,500 members to defray their cost of living.
- 1.3 Each successful applicant will receive:
  - **\$100\*** worth of vouchers if member has dependent(s) staying in the same household in Singapore
  - OR
  - **\$50\*** worth of vouchers if member does not have dependent(s) staying in the same household in Singapore
- 1.4 Each U Stretch Voucher provides a \$2.50 discount off every \$5 purchase at the participating NTUC Social Enterprises.
- 1.5 The three participating NTUC Social Enterprises are NTUC FairPrice, NTUC Foodfare and NTUC Health.
- 1.6 The U Stretch Vouchers are valid till 30 April 2018.  
**Strictly no extension will be granted after the voucher expiry date.**

*\*Subject to final donations collected*

## 2. Eligibility Criteria

- 2.1 Member must have a minimum of 6 months continuous paid-up union membership at the point of application or as at programme closing date (whichever earlier) and must not be in arrears.
- 2.2 For Members with Dependents Staying in Same Household in Singapore:
  - Total Monthly Gross Household Income<sup>+</sup> of \$3,400 and below, **OR**
  - Per Capita Income of \$850 and below if Gross Household Income<sup>+</sup> exceeds \$3,400
- 2.3 For Members with No Dependents Staying in Same Household in Singapore:

- Monthly Gross Personal Income<sup>+</sup> of \$1,500 and below

*<sup>+</sup>Gross income is defined as all income derived from employment/business. Inclusive of overtime and allowances.*

## 3. Required Supporting Documents

### 3.1 If Member is Employed:

- Photocopy of recent payslip (dated year 2017), **OR**
- CPF Statement (showing contribution history for the past 3 months)

### 3.2 If Member is Self-Employed or Works Part-Time:

- Notice of Assessment from IRAS (Year of Assessment 2016), **OR**
- CPF Statement (showing contribution history for the past 3 months)  
*If no CPF account, a written letter from CPF board is required.*

### 3.3 If Member is Unemployed:

- CPF Statement (showing contribution history for the past 3 months)  
*If no CPF account, a written letter from CPF board is required.*

#### **AND**

- Photocopy of Spouse's recent payslip or CPF Statement (showing contribution history for the past 3 months) if Member is married

**Note:** Applicant may be required to submit other supporting document(s) for verification and audit purposes.

## 4. How to Apply

There are two ways to apply for U Stretch Vouchers:

### 4.1 Online Application

Union members can submit an online application via the U Care System at [www.ntuc.org.sg/ucare/apply](http://www.ntuc.org.sg/ucare/apply). Members may refer to the following to familiarise themselves with the online application process:

- Online Demo - <http://www.ntuc.org.sg/ucare/onlineappdemo.htm>
- Fact Sheet on U Care System - <http://www.ntuc.org.sg/ucare/onlineappfactsheet.htm>

### 4.2 Hardcopy Application Form

- For **Ordinary Branch (OB)** members – member may obtain the hardcopy form from and submit directly to the union that they belong to.
- For **General Branch (GB)** members, member may apply directly at NTUC Members' Hub, NTUC Centre, 1 Marina Boulevard Level 9 Room 902, Singapore 018989; OR contact NTUC Membership hotline at 6213 8008 / email [membership@ntuc.org.sg](mailto:membership@ntuc.org.sg) if they require the hardcopy application form to be sent to them.

**Note:** Members are advised to submit their applications before the closing date (as indicated on the application form) as late submission will not be processed.

## 5. Outcome of Application

- 5.1 **Ordinary Branch** members will be notified of their application outcome by their respective unions from November onwards if they are successful.
- 5.2 **General Branch** members will receive notification letters on their application outcome from NTUC Membership Department from November onwards.

## 6. How to Redeem the Vouchers

- 6.1 Each U Stretch Voucher provides a \$2.50 discount off every \$5 purchase. These vouchers must be presented to the cashiers at the participating NTUC Social Enterprises when making payment.

Please refer to table below for illustration.

Purchase Amount	No. of Voucher(s) to Use	Discount
Less than \$5	Minimum purchase of \$5 is required	
\$5 to \$9.99	1	\$2.50
\$10 to \$14.99	2	\$5.00
\$15 to \$19.99	3	\$7.50
\$20 to \$24.99	4	\$10.00
and so on...		

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6.2 Participating NTUC Social Enterprises and the Terms & Conditions are as follows:

NTUC Social Enterprises	Outlet(s)	Terms & Conditions
NTUC FairPrice	All NTUC FairPrice supermarkets, FairPrice Finest, FairPrice Xtra hypermarkets, Warehouse Club, FairPrice Xpress and Cheers outlets	Cannot be used for purchase of alcoholic beverages, cigarettes, lottery products, gift vouchers and statutory items.
NTUC Foodfare	All NTUC Foodfare Food Courts and Coffee Shops, Rice Garden, Heavenly Wang and Wang Cafés (except those in Changi Airport transit areas)	Cannot be used for purchase of alcoholic beverages and cigarettes
NTUC Health	All NTUC Unity Pharmacies and NTUC Unity Denticare Clinics	-

### 7. Other Terms and Conditions

- 7.1 The U Stretch Vouchers are strictly not for sale. Union member will be denied usage of U Care Fund programmes if found to have misused the vouchers, and may have their vouchers confiscated.
- 7.2 The U Stretch Vouchers are non-transferable and cannot be exchanged for cash.
- 7.3 Union members are advised to exercise personal responsibility in safekeeping their vouchers. Any lost vouchers will not be replaced.
- 7.4 Vouchers should be presented in reasonably good condition to be accepted. Participating NTUC Social Enterprises reserve the right not to accept any damaged, defaced or tampered vouchers.

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