



Family Fun Fiesta 2019



Fact Sheet

Introduction

The Family Fun Fiesta (F³) @ Downtown East is organised and sponsored by NTUC Club in support of the Labour Movement's U Care initiative.

Objective

F³ is held several times a year over the school holidays, with the aim to strengthen family bonding, promote a greater work-life balance and better well-being by enabling lower-income union members to enjoy a day of fun with their families at Downtown East at no cost.

Eligibility Criteria

The eligibility criteria for union members are as follows:

- (a) Total Monthly Gross Household Income of \$4,000 and below; OR Per Capita Income of \$1000 and below if gross household income exceeds \$4,000
- (b) Members must not be in arrears of membership dues

Note: Family members refer to applicant's immediate family members and they must be staying in the same household in Singapore. *Please exclude domestic helpers and extended families.*

How to apply

Union members who meet the eligibility criteria are to apply through their respective Unions and Associations:

1. For Ordinary Branch (OB) members, they shall apply directly with the respective unions that they belong to. Application form is to be submitted to their respective union / association to avoid delay in processing.
2. For General Branch (GB) members, they shall apply directly with NTUC Members' Hub. Please visit the NTUC website (www.ntuc.org.sg) to download the F³ the application form for GB Members.

Supporting Documents

Eligible Union members must submit the following supporting documents together with their application:

1. If Member is Employed:
A photocopy of recent payslip. If payslip is not available, please provide a letter from member's employer stating gross monthly income or IRAS Note (Year of Assessment 2019).
2. If Member is Unemployed or Self-Employed:
CPF statement showing the past 3 months' contribution history or IRAS Note (Year of Assessment 2019).

Note: *The Back-To-School Voucher Recipients of 2018 need not submit the support documents as the relevant documents were provided during the voucher application.*



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Timeline

1. Application period for Members is from 11 March to 11 April 2019. Application forms and the required supporting documents must be submitted by 11 April 2019 to their respective Unions. Late applications will not be entertained.
2. Ordinary Branch (OB) members will be informed of the outcome of their applications by their respective unions nearer the date of their allotted fiesta run.
3. General Branch (GB) members will be notified by post 1 – 2 weeks prior to the date of fiesta run that they have been allotted.

Note:

- a) No change in Fiesta date is allowed once allotted to member.
- b) In the event that any run is over subscribed, a ballot will be conducted. Members who were not selected for their first choice will be allotted their second preferred choice. All eligible members will be allotted one of the runs in any case.

Family Fun Fiesta (F³) Package

Each successful applicant will receive a family recreation package* comprising the following on the day of the Fiesta. The package that consist of the following will be issued strictly according to the number of family members that are pre-registered with the Unions.

- (a) Admission tickets to Wild Wild Wet (1-month validity period as stated on coupon).
 - (b) Bowling game coupons at selected Orchid Bowls (1-month validity period as stated on coupon).
Note: Orchid Bowl @ E!hub Downtown East will be closed for renovation from June onwards, till further notice.
 - (c) F & B vouchers on the allotted Fiesta Date only at food outlets in DTE.
 - (d) Wristbands for unlimited play of games and activities on the allotted Fiesta Date only.
- ❖ Additionally, participating Member is eligible for a \$105 promotion package for a 2D1N stay at Mangrove Walk room applicable only for online booking. (Refer to Appendix)

**Terms & conditions apply. NTUC Club reserves the right to make changes to the package without prior notice.*

What to Do on Event Day

Successful applicants must present their NTUC union membership card / NRIC and their notification letter for registration at Downtown East, Begonia Terrace on the day of the Fiesta run that they had been allotted to receive the recreation package.

Note: The registration counters open at 8.30am and close at 1.00pm sharp. Latecomers will not be entertained.



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How to Get There

One-way free shuttle bus service at selected locations to Downtown East will be provided from **8.30am to 10am**, subject to first-come-first-serve basis.

Note: No standing is allowed on the buses due to regulatory and safety reasons.

The pick-up locations are:

| Fiesta Date | Free Shuttle Pick-Up Point |
|--|---|
| 22 Jun 2019 (Sat) (1 st Run) | 1a) Jurong East (Private bus pick-up point Berth 3at Venture Ave, opposite Jurong East Bus Interchange) 1b) Sembawang (MRT Exit C, Bus stop 58211, near Cheers, along Sembawang Way) |
| 23 Jun 2019 (Sun) (2 nd Run) | 2a) Woodlands (MRT Exit C, taxi/car pick-up point along Woodland Square Road) 2b) Chinese Garden (outside MRT Bus stop 28341, Boon Lay Way) |
| 7 Sept 2019 (Sat) (3 rd Run) | 3) Boon Lay (MRT Exit B, Bus Stop B29, next to Jurong Central Park, opposite Boon Lay MRT) |
| 8 Sept 2019 (Sun) (4 th Run) | 4) Yishun (outside MRT station, Bus stop B59079) |
| 30 Nov 2019 (Sat) (5 th Run) | 5) Yew Tee (outside MRT station Exit C, Bus Stop B45321) |
| 1 Dec 2019 (Sun) (6 th Run) | 6) Bukit Panjang (outside MRT Exit A1, Bus Stop B44029) |

Other Terms and Conditions

1. The F³ coupons cannot be exchanged for cash and are non-transferrable and not for sale.
2. Successful applicants will be issued the F³ coupons according to the number of family members that were pre-registered with the Unions.
3. Coupons should be kept safely and presented in reasonably good condition to avoid being deemed unacceptable for use by NTUC Club. NTUC Club reserves the right not to recognise or accept tampered or defaced coupons.
4. Once the coupons have been received by the successful applicant, it will be the Member's sole responsibility to keep them safely. Lost coupons cannot be replaced. Exercising personal responsibility in safeguarding the coupons is advised.
5. Successful applicants are advised to arrive on time to collect their recreation packages.
6. Admission ticket to Wild Wild Wet has a validity of one month from the date of issue.



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In support of:



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7. Bowling game coupon has a validity of one month from the date of issue at selected Orchid Bowls:
- Orchid Bowl @ Our Tampines Hub
 - Orchid Bowl @ E!Hub Downtown East (closed for renovation from June onwards, till further notice).
 - Orchid Bowl @ SAFRA Punggol
 - Orchid Bowl @ SAFRA Yishun
 - Orchid Bowl @ THE CHEVRONS

On Weekends and Public Holidays, redemption ends by 1pm. Other terms and conditions as stated on the coupons will apply.

Enquiries

Ordinary Branch (OB) members: please contact your union office.

General Branch (GB) members: please submit your enquiry via the [Membership Online Feedback Form](#).



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Appendix

~ Open to Family Fun Fiesta Successful Applicant Only ~

- ❖ **Offer of \$105 nett 2D1N stay at D'Resort Mangrove Walk room @ Downtown East.**
(during off-peak, Sun to Thu, exclude eve of PH and PH)
- ❖ Promotion package includes up to 4 complimentary tickets of unlimited access to Wild Wild Wet.



- ❖ Bookings only applicable through online with the promo code stated for the respective dates in your notification letter. Please note terms and conditions:

| | | |
|--|---|--|
| Family Fun Fiesta Participants attending on 22 June or 23 Jun 2019): | Family Fun Fiesta Participants attending on 7 or 8 Sept 2019: | Family Fun Fiesta Participants attending on 30 Nov or 1 Dec 2019 |
| <u>Book date: 17 Jun to 17 Jul 2019</u> | <u>Book date: 1 Sep to 30 Sep 2019</u> | <u>Book date: 25 Nov to 25 Dec 2019</u> |
| <u>Stay date: 15 Sep to 14 Nov 2019</u> | <u>Stay date: 2 Jan to 27 Feb 2020</u> | <u>Stay date: 2 Jan to 27 Feb 2020</u> |
| Promo code: (refer to your registration letter) | Promo code: (refer to your registration letter) | Promo code: (refer to your registration letter) |

Term and condition

- Booking only via online at www.dresort.com.sg with promo code.
- Applicable for Mangrove Walk room only
- Valid for stay for the respective date as stated and is subject to availability and not applicable for stay during blackout dates
- BBQ pit booking is available at additional cost and subject to availability
- Valid NTUC membership card must be presented upon check-in
- In the event of cancellation, modification or no-show, booking charges are strictly non-refundable
- Not applicable for group and corporate bookings, and/or with other promotions, discounts or offers
- D'Resort @ Downtown East reserves the right to amend these terms and conditions without prior notice