



Your privacy matters:  
**Moving away from the use of NRIC/FIN to access NTUC services**


New guidelines were introduced by the Personal Data Protection Commission (PDPC) on the use of NRIC/FIN numbers.

**From 1 Sep 2019 (Sun), we will:**

- 1** Change the way you log in to access our services on [NTUC U Portal](#) and [MyNTUC app](#)
- 2** Be moving away from the use of your NRIC/FIN to earn and redeem LinkPoints and cash rebates at NTUC FairPrice and Unity Pharmacy


**1 Logging in to NTUC U Portal and MyNTUC app**

You will no longer be able to log in using your NRIC/FIN. Instead, you will be required to log in using either:




**SingPass Mobile**  
Log in using fingerprint or face recognition.  
[Find out more about SingPass Mobile >>](#)

OR




**Valid email address**  
Not sure which email address you have on our records?  
[Update your personal particulars by 31 Aug 2019 >>](#)

 Do also update [MyNTUC app](#) on your mobile device to the latest version before 1 Sep 2019 to be able to login via SingPass or your email address.


**2 Earning and redeeming of LinkPoints and cash rebates at NTUC FairPrice and Unity Pharmacy**

Your NRIC/FIN will **no longer be accepted at our cashiers** as verification of union membership. To continue earning LinkPoints and cash rebates, you will need to present your:



**NTUC Plus! Card or NTUC Plus! Visa Credit / Debit Card**


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**Your existing NTUC Plus! Card is still valid, no replacement is required.**

New NTUC Plus! Cards issued from 1 Sep 2019 will no longer bear the cardholder's NRIC/FIN. Should you require a new card, simply complete the online feedback form [here](#).

OR



**MyNTUC app eCard QR code**

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Not sure how to retrieve your eCard QR code on MyNTUC app?  
[View guide here >>](#)

For more information, view [Frequently Asked Questions](#).