

# Workcare Grant

## Frequently Asked Questions

	Questions	Answers
1	What is the Workcare Grant?	Following the launch of the <i>Tripartite Advisory on Provision of Rest Area for Outsourced Workers</i> on 9 Dec 2019, the Workcare Grant was introduced to improve the working conditions of outsourced essential services workers by encouraging Building Owners and Service Buyers to provide proper and reasonable rest area(s) for their outsourced workers.
2	How much funding does the Workcare Grant provide?	The Workcare Grant provides 80% co-funding support with two tiers of grant cap as follows:  Tier 1 - up to \$8,000 for setting up a new rest area Tier 2 - up to \$3,000 for improvements to an existing rest area Other terms and conditions apply.
3	Who is eligible to apply for the Workcare Grant?	Building Owners or Service Buyers must be a registered entity in Singapore and have existing service contracts which engaged at least 10 outsourced essential services workers.  For the full eligibility criteria, please contact the grant administrator NTUC U Care Centre at <a href="mailto:ucc_workcare@ntuc.org.sg">ucc_workcare@ntuc.org.sg</a> for details.
4	How can my organisation apply for the grant?	You may visit <a href="https://bit.ly/WorkcareForm">https://bit.ly/WorkcareForm</a> to register your interest by completing the online form. The grant administrator will contact you via email to follow up.
5	What is the Tripartite Advisory on Provision of Rest Area for Outsourced Workers?	The Tripartite Advisory specifies a set of good practices to ensure that outsourced workers have access to proper and reasonable rest areas for their well-being. The advisory can be found at <a href="http://www.ntuc.org.sg/tripartiteguidelines">http://www.ntuc.org.sg/tripartiteguidelines</a>
6	What is considered a proper and reasonable rest area?	Recommendations from the Tripartite Advisory on Provision of Rest Area for Outsourced Workers include: <ul style="list-style-type: none"> <li>• Areas with privacy, e.g. out of public view</li> <li>• Accessible</li> <li>• Adequately ventilated and lit</li> <li>• Means to safekeep belongings</li> <li>• Access to water for drinking and electrical outlets</li> </ul> <p>You may refer to the <i>Tripartite Advisory on Provision of Rest Area for Outsourced Workers</i> for more details.</p>
7	Who are outsourced workers?	Outsourced workers refer to employees of service providers who are contracted by client companies to provide outsourced services such as cleaning, security and landscape maintenance.
8	Who can I contact for more information on the Workcare Grant?	Please email <a href="mailto:ucc_workcare@ntuc.org.sg">ucc_workcare@ntuc.org.sg</a> or call 1800-255-2828 if you have any questions on the Workcare Grant.